



# Customer Service Update

February 6<sup>th</sup>, 2023

Dear Valued Customer,

Effective February 17<sup>th</sup>, 2023 all Venezuelan import non-manifested local charges will be reflected in the BL, and not collected by Veconinter locally.

This change will allow us to expedite cargo release and add visibility of charges to the customer.

Charges will be set in BL as pre-paid.

Charges will be reflected in the Bill of Lading as:

- Venezuela Local - Container VCP for 20'DV USD \$205 (per container)
- Venezuela Local - Container VCP for 40'HC/ STD USD \$230 (per container)
- Venezuela Local - BL VCO USD \$170 per BL

Reiterating that this will be effective for booking placed as from February 17<sup>th</sup>, 2023.